

Metric Insights License Keys

Starting in v6.3.0, Metric Insights has implemented a license key check. If you are out of compliance with the terms of your license, **every page will display the "Update License" popup to all users of the system**. This article shows two ways to update your license key.

💡 For license-related questions, contact our support at **support@metricinsights.com**.

Note: During renewals, *our renewals team will open a support ticket on your behalf*, requesting a new license key for the upcoming year. Our support team will then provide a new license key in the open ticket.

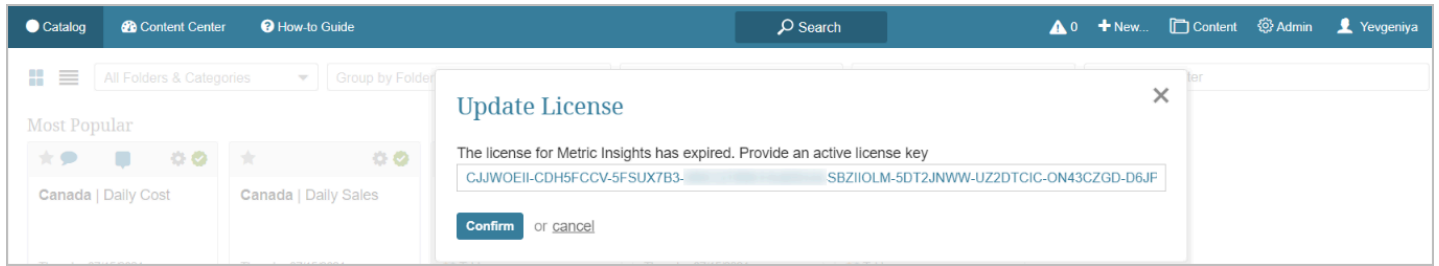
1. From System Variables

Access **Admin > System > System Variables > LICENSE_KEY**

The screenshot shows the 'Edit Variable' dialog box for the 'LICENSE_KEY' system variable. The dialog is titled 'Edit Variable' and has a close button (X) in the top right corner. Below the title, the variable name 'LICENSE_KEY' is displayed. The description 'License key for Metric Insights' is shown. The 'Assigned value' field contains the text 'CJJWOEII-CDH5FCCV-5FSUX7B3-SBZIIOLM-5DT2JNWW-UZ2DTCIC-ON43CZGD-D6JF'. A warning message 'WARNING: Do not make changes to this variable' is visible on the left. The dialog has a 'Save' button and a 'Cancel' button. Below the dialog, there are two buttons: 'Discard Changes' and 'Commit Changes'. A red arrow points to the 'Commit Changes' button. Numbered callouts 1, 2, and 3 are present: 1 points to the 'Assigned value' field, 2 points to the 'Save' button, and 3 points to the 'Commit Changes' button.

1. Input the key to the **Assigned value** field for **LICENSE_KEY**
2. **[Save]**
3. **[Commit Changes]**

2. From the Popup



You can directly input a new license key in the popup as exemplified above.